



Cortex® Deck Hidden Fastening System Guarantee of Performance

FastenMaster® fully guarantees the performance of the Cortex Deck Hidden Fastening System when installed per the installation instructions for the lifetime of the deck. The coating on the fastener is guaranteed against corrosion in pressure treated wood*.

FastenMaster also guarantees:

- The Cortex plugs will not rise above the deck surface.
- The Cortex plugs will weather to the same tone as the matching composite decking. Weathering process can take a few weeks or months depending on the specific board and intensity of the sunlight.

This guarantee does not cover the use of this system in the following instances:

- Where it is not used to attach composite or PVC deck boards to wood joists. This fastener is not to be used in steel.
- Where the Cortex installation instructions are not followed.
- Where the deck board manufacturer's installation instructions are not followed.
- Where the Cortex system is used with a deck board it is not designed for.
- Where the framing members can be reached by salt water.
- Where composite decking is being fastened to fixed surfaces such as roof decks, sleepers, solid wood surfaces (fascia), or existing wood deck planking.
- Where a non-Cortex plug or non-Cortex screw is used.
- Where corrosive snow or ice removal chemicals have been used.

Additional specific tips and important advice are found on our Cortex for Deck Tips document.

Product found to be defective will be replaced free of charge with fair compensation provided to remove and replace the effected fasteners.

In addition, FastenMaster® offers a full money back satisfaction guarantee. To obtain assistance with products covered by this guarantee you must contact the Technical Services Team at 1-800-518-3569 or by email at info@fastenmaster.com.

The installation instructions and tips may be obtained by:

Downloading them from www.fastenmaster.com

- Emailing us your request at info@fastenmaster.com
- Calling the Technical Services Team at 1-800-518-3569
- Writing to us at 95 Bowles Rd., Agawam, MA 01001 USA.

*Note: This guarantee pertains to pressure treating chemicals, treatments and procedures that are currently on the market as of May 1, 2012. If the chemicals and/or the pressure treatment procedures change, then this guarantee may be subject to revision without notice.

This dated guarantee supersedes all written statements prior to May 1, 2012.

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